



I.C.S. iCallBack System

I.C.S. iCallBack Solution

I.C.S. iCallback System

I.C.S. has been a leading provider of Voice over Internet Protocol (VoIP) communications products and services. I.C.S. has developed a new line of Callback VoIP System (iCallback System) that enable users to make low-cost calls worldwide using any mobile or regular phone. Whether you call a local access number and hang up, send an SMS message, or use the web to place a Callback call, using iCallback System could call you back and connect the call to any phone number worldwide.

iCallback Solution encourages the following :

Web Callback - The users initiate calls by submitting details (Account credentials) on a website form and iCallback Web Callback Solution processes it.

SMS Callback - The GSM users trigger a call via SMS (With Account credentials, originating Phone number etc.). iCallback SMS Callback Solution completes the call by calling back at the same number once the user is authenticated.

ANI Callback - ANI Callback Solution after authenticating the user, calls back at the same number connecting the user to destination.

Proposed Components:

iCallback Server - A H.323/SIP server assisting in IP call routing with capability of full integration with iCallback VoIP Billing & iCallback Softphone.

iCallback VOIP Billing Server - A highly robust, scalable billing solution with various add on features to handle ever increasing traffic.

I.C.S. iCallBack System

iCallBack Radius Server - A competent Server performs Authentication, Authorization, Accounting (AAA Check) .

iCallBack Softphone - With its quick and simple installation iCallBack Softphone, will enable the ITSP to run unhindered PC to Phone services at an accelerated rate.

Features:

- Advanced user account management.
- Advanced Billing and Authentication.
- Meticulous agent management.
- Multi-User access privileges.
- Unified records database.
- Customizable rate plans.
- Management analysis reports.
- Commission management.

I.C.S. iCallback System

ANI Callback

Build your own iCallback System and take advantage of Callback's Internet telephony value-added services. Your customers will be able to call a local access number from any phone. iCallback will disconnect the call, call them back, ask for a destination number, and connect the call! No computer or Internet is required to make premium quality, low cost international calls.

Advantage:

Your Own Local Access Number

Your customers will call your local access number and hang up. iCallback System will call back the phone number and connect it to any other telephone number worldwide.

No Computer or Internet Required to Make VoIP Calls

iCallback will call back any registered phone number and will prompt your customer to enter a destination number via our Interactive Voice Response (IVR) system.

Use Phone Callback Anytime, Anywhere

All your customers need is a iCallback Calling Account and any regular phone to call the local access number.

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Web CallBack Solution

Web CallBack offers a new way to make VoIP calls. Simply access iCallBack's Web CallBack application online, and enter 2 telephone numbers you wish to connect. Choose to schedule the call immediately or at a delay, for your convenience. Web CallBack connects the selected parties via iCallBack's award-winning network at low-cost calling rates.

Advantage:

Connect Any Two Telephones

No PC required during the call.

Schedule Your Call

Set-up end user calls to connect to the destination number immediately or at a later time.

Easy To Use — No Set Up

Log into iCallBack with your Calling Account and click on Web application. Enter the 2 telephone numbers that you want to connect.

Customize Web CallBack With Your customer's Brand

Display Web CallBack on your customer's own website. Customize the text, graphics, and links with their own brand, logo, and advertisement.



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SMS Callback Solution

SMS Callback Service allows customers to make calls from their mobile phone using text messaging for establishing calls. The SMS Callback solution is ideal for customers wanting to make low-cost calls from their mobile. As long as the customer has a local mobile, a iCallback's ID can be used to make calls across the world without having to pay the mobile provider at all!

SMS Callback solution allows mobile phone users to place calls worldwide using SMS messages. No computer or Internet is required to place premium quality, low cost international calls via iCallback's VoIP network.

Advantage:

Your Own Local Access Number

Your customers will send SMS messages to your local access number for worldwide, low cost calling.

Easy to use

To make a call, customers need to SMS the destination number to the system. The system will then authenticate, verify and check credit balance of the customer iCallback System's Callback Card. Your customers will be able to make SMS Callback calls using your own local access number!

No Computer or Internet Required to Make VoIP Calls

iCallback will call back any two telephones worldwide that your customers want to connect.

Use SMS Callback Anytime, Anywhere

Your customers only need a mobile phone and a iCallback Calling Account to make low cost international calls.